

Top 10 trends in CV



Top 10 trends in CV in 2020



Green shoots of growth are visible in the CV market, but a long way before full recovery to FY19 peak

- CV sales are growing again MoM after bottoming put in April. Although YoY sales growth is still negative as of Sept'20



Evolving regulations will alter the structure of the Indian CV market

- CV industry is being disrupted from new regulations on CVs like BS-VI, axle load regulation, and expected scrappage policy



Indian CV market is moving towards heavy tonnage M&HCV segment

- MCV & HCV are recording a growth rate much higher than industry average



E-commerce logistics emerging as critical segment for CV industry

- E-commerce transportation demand is on the rise with a projected CAGR of 28% for 2020-2025



Usage of telematics for commercial vehicles is on the rise

- Multiple use-cases for telematics are already commercialized. New profit pools will emerge based on new offerings



CV players are leveraging uptime centers in their services

- Uptime centers are changing the CV industry by optimizing the operation costs, thus becoming a popular service



Public transportation segment is getting digitized

- Digitization has ushered a revolution in public transport industry, making it more efficient, safer and accessible



Selling is becoming omnichannel with increasing share of digital

- Adoption of digital dealership is increasing due to the rising digital penetration and current pandemic



Digital-first new business models are emerging in Indian logistics market which will disrupt demand dynamics for CVs

- Multiple new digital-fist business models have been established which are driving additional efficiency and utilization



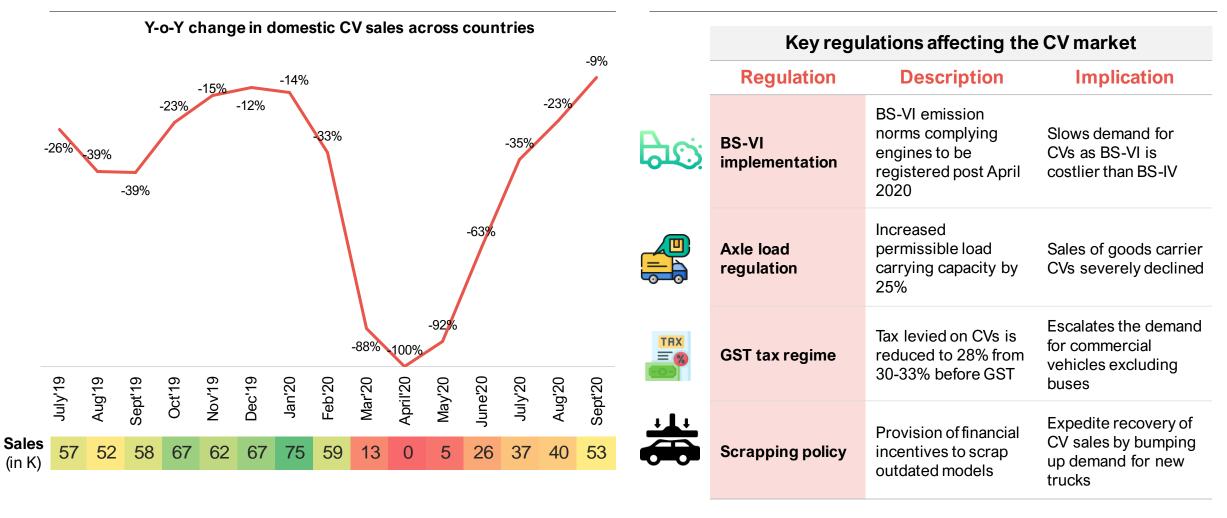
Recovery across different end use segments is markedly different

- Recovery of FMCG, mining and e-commerce end-use segments to its full capacity post-COVID is driving demand growth

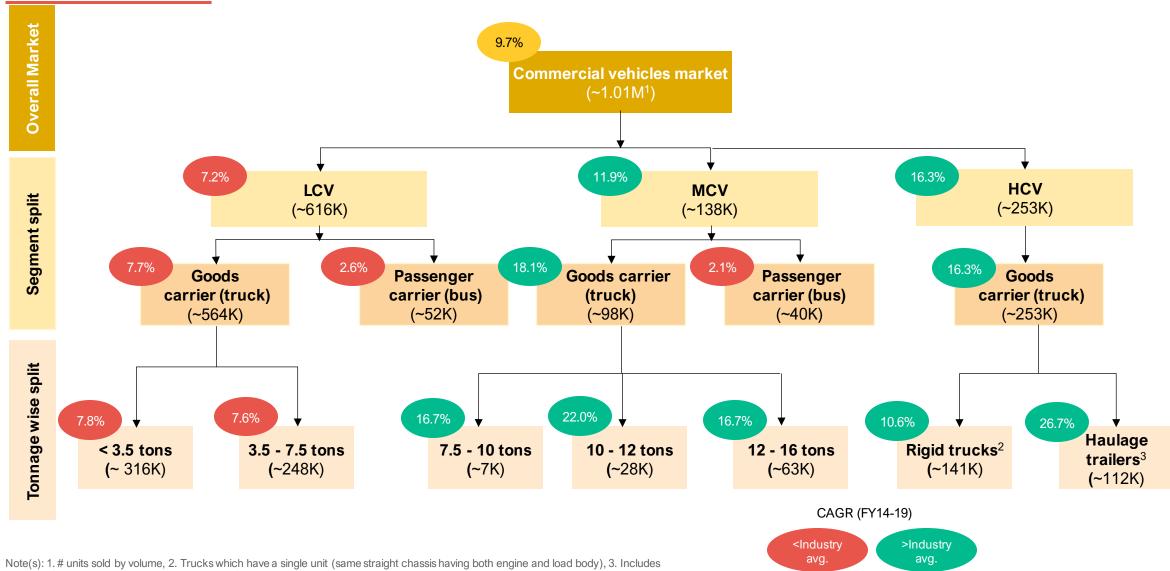
1&2: Recovery signs are visible in Indian CV industry; regulatory landscape is changing



Regulatory landscape is changing



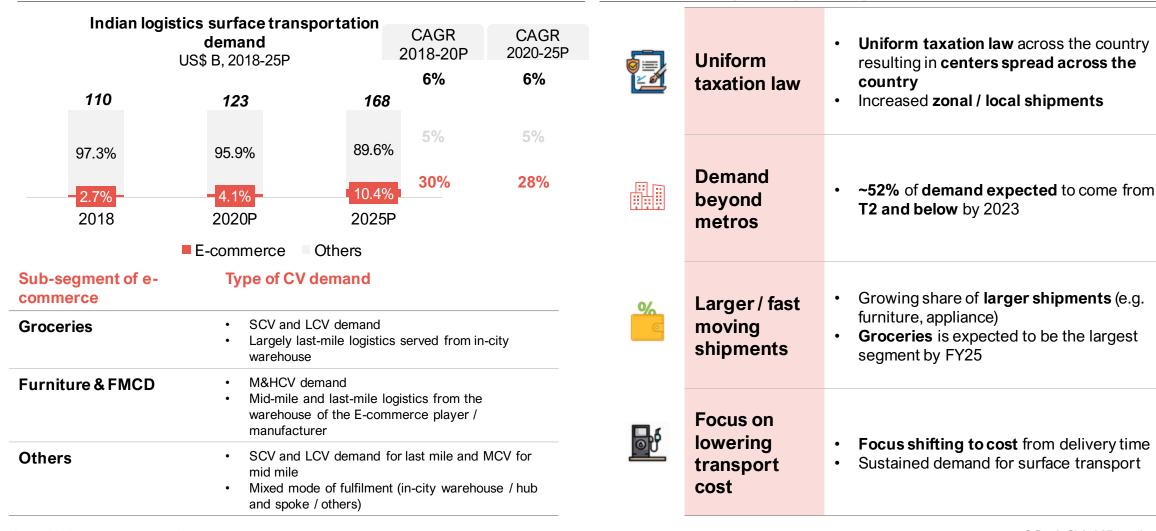
3: Indian CV market is moving towards heavy tonnage M&HCV segment



4: E-commerce logistics emerging as a critical segment for CV industry



Demand beyond metros and uniform taxation law are driving logistics (and CV) demand in E-commerce

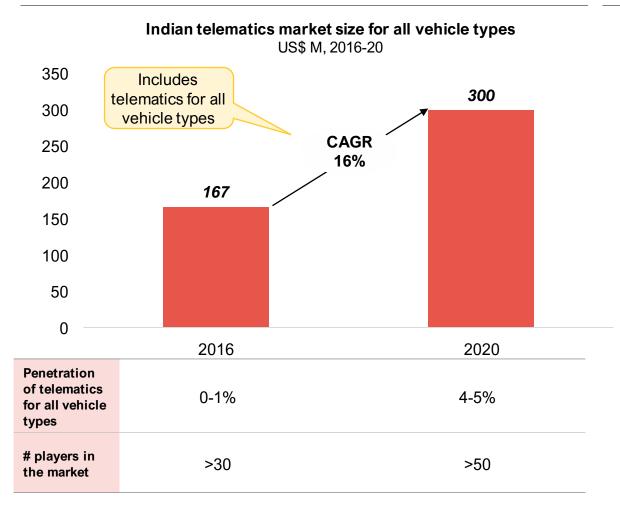


Source(s): Secondary research, PGA Labs analysis

5: Telematics for commercial vehicles is on the rise driving efficiency and new business models

Market size for telematics in India would grow from US\$ 167M in 2016 to US\$ 300M with a CAGR of ~16%

Telematics in commercial vehicles





Plug-and-play deployments have become common, with no requirement for professional installation even on heavy-duty trucks



Commercial vehicle telematics market in India to grow at a **CAGR of 15.73%** during the period 2016-2020.

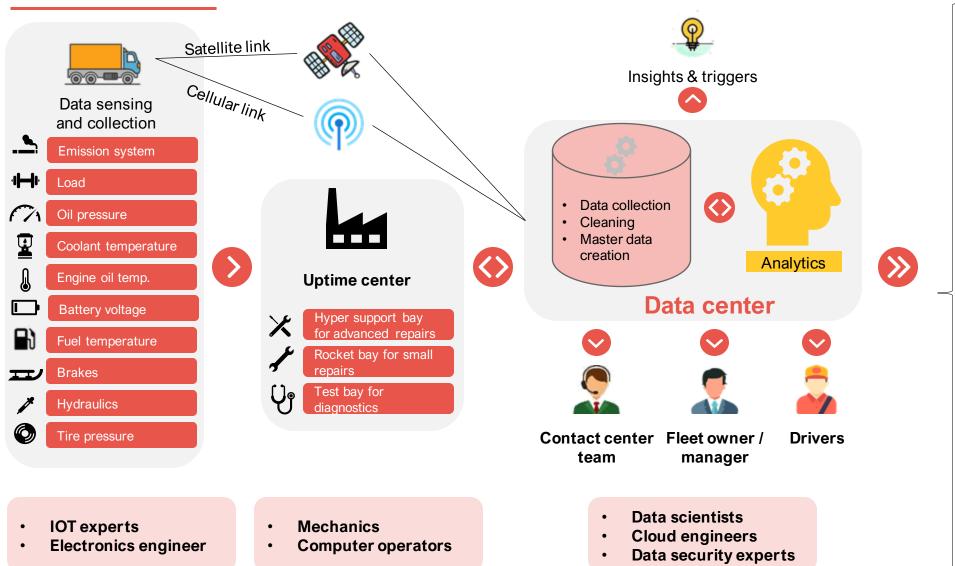


Telematic in CVs enables the creation of connected drivers' community which increases active safety and productivity



Telematics improves effectiveness of commercial vehicles by reducing operational costs, improving fuel efficiency and reducing exhaust emissions

6: CV players are leveraging uptime centers in their services



Prognostic diagnostic Maintenance forecast Inventory management Critical notification and breakdown alert Service planning Real time operation decisions Break down services Quick TAT on necessary parts people & equipment • Remote fault diagnostics Vehicle health management Fuel advice services

(1)

7: Public transportation segments are getting digitized

Asset management / product

Fleet / driver

management software

Back end Operations Route planning and timetable

Digital display board at bus

stops with bus schedules

Ticketing

CX

CCTV for safety of

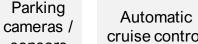
customers



Parking

sensors



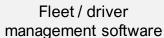




cruise control



Can be provided as a service by **OEMs**







Bus

schedule

Live crowd tracker via info via app app





Online payments / booking via phone



Wi-fi as a service



CHARGING



Intelligent transport system



Information kiosk



Live tracking of the bus via apps



Ticket

vending

machine

Cashless payment via smartcard



Electronic

handheld ticket

machine

RFID based payments



Panic button in bus / app for safety

8: Omnichannel is the future of automotive selling

Outside the dealership

Within the store

Awareness

Consideration

Selling

Purchase and delivery

Aftermarket

 Accurate and comprehensive information on Internet forums and websites



 Geographical coverage not constraint: Go-tothe-customer vs waitfor-walk-ins Driver communities





Brand communities



 Digital product exploration tools



- Solution selling suggest the model basis usage and cost
- Selling tools like TCO calculator / price comparator
- Address buyer and influencer concerns – mileage, speed management features, service / maintenance etc.

- Smoother experience
- Less paper
- Easy financing
- Quick Financing with shared risk underwriting
- Faster delivery





- Fleet Telematics for higher productivity
- Real-time monitoring of truck performance based on sensors
- Connected service network to give consistent brand experience to the customer

9: Digital-first new business models are emerging in Indian logistics market fundamentally altering demand dynamics for the CV industry

Intracity logistics Trucking LYNK FREIGHTX CITY LINK® INSTA**VANS** Marketplace TE TruckEasy carrygo Last mile Hyperlocal Vertical-focused »Farishley» PROG SWIGGY -3coolsy Multi-vertical

Intercity logistics

Intra, Intercity, cross border





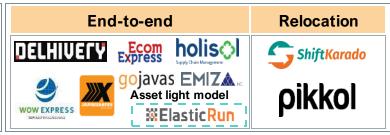


√Phizzy

Shadowfax Boogii

TRENDO





Infreighto

dakstamb

meebu

FREIGHT

GENIUS

10: Recovery profile across end-use segments are markedly different

CV demand segment		Q1 – FY21	Q2 – FY21	Q3 – FY21	Q4 – FY21	Q1 – FY22	Q2 – FY22	Q3 – FY22	Q4 – FY22
FMCG products		V		^	^	^	^	^	
eCommerce		V	^	^	^	^			
Pharmaceuticals		^	^	^	^	^			
Construction	Cement	¥	¥	¥	V	_	_	^	^
material	Others	¥	¥	¥	V		_	^	^
Fruits, vegetables & perishables		V		^	^	^	^		
Tankers		¥	¥	V	_	^	^	^	
Industrial goods		¥	¥	V	_	_	_	^	^
Automotive		¥	V	V	^	^	^	^	^
Mining		¥	V	V		^	^	^	^
Other parcel logistics		¥	¥	¥	V	_	^	^	^
d I b	trastate	¥	\	V	V		_	^	^
Buses In	terstate	¥	\	¥	V	V	_	^	^
Carrier ambulances				^	^	_		_	_





Who we are



Full stack 'Knowledge services' provider:

Consulting + Research + Data science + Talent



Unique 'expertise oriented' Domain Partner led model → scaling aggressively



We are thought leaders across



EV



PVs



CVs



2Ws



Auto ancillaries



Mobility tech



Cutting-edge Automotive focused IP

Leadership



Sanjeev Garg
Automotive Practice Leader
Praxis Global Alliance



Aryaman Tandon
Automotive Practice Director
Praxis Global Alliance

How we help our Automotive clients



Strategy & Transformation

Go-To-Market strategy, Growth & Portfolio strategy, Digital Transformation



Growth & Scale up

Network Planning and Expansion, Dealer Effectiveness, Adjacency Expansion, Aftersales and VAS revenue



Cost & Performance Excellence

Dealer & Supplier Base Development, Rationalization & Audits



Customer & Loyalty Experience

Customer Loyalty and NPS Improvement, Digital Dealerships and CX, Dealer Loyalty Improvement



Organization Productivity

Organization Diagnostic & People Value Creation, Attrition Defence

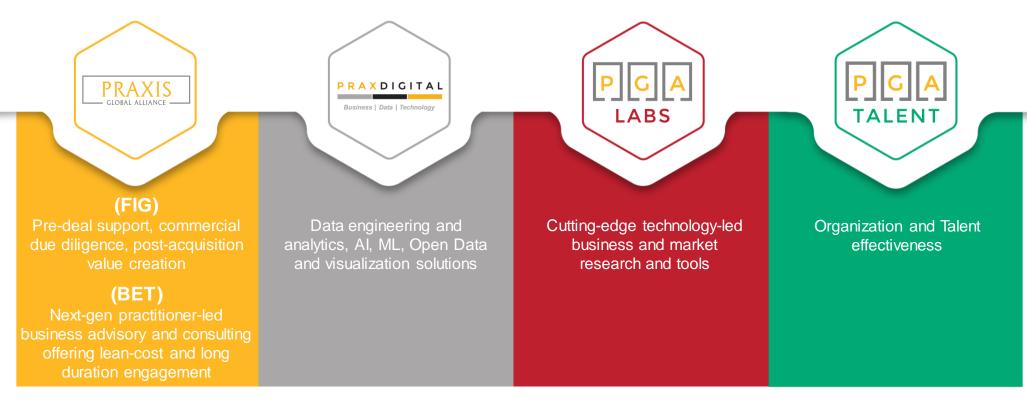


Investment Advisory

Commercial Due Diligence, Post Deal Value Creation, Exit Thesis

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We bring the best domain expertise with our deep pool of industry practitioners and implementation teams as two-in-a-box



We work with agility, flexibility and embed with your teams to enable SUPERIOR OUTCOMES



We leverage technology deeply to enable higher ROI on your consulting and analytics spend

Connect with us - We will be happy to share perspectives



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