

Top 10 trends in Personal Vehicles



Top 10 trends in PV in 2020



Indian PV market has shown robust growth in the post-COVID world

- PV market has shown robust growth in past 2 months with YoY growth rate of 31% in September 2020



Growing adoption of EVs in the Indian market

- Electric vehicle market is growing rapidly, achieving a growth rate of 44% with ~1M units sold in FY20



Mid-SUV segment shows fastest recovery in the post-COVID world

- Mid-SUV is the only segment in PV with a positive CAGR of 27% in the post-COVID sales (combined April to Sept'20 sales)



Sub-compact SUVs are gaining market share rapidly

- Significant market share gained by SUVs led by changing consumer preferences and new model launches



5 Emergence of "futuristic digital dealership"

- Adoption of digital dealership is increasing due to the rising digital penetration and current pandemic



6 Increased preference for personal mobility will drive demand in the post-COVID world

- COVID-19 has changed the mode of commute, with an increase of 37% preferring to use personal 4W post-COVID



7 New entrants like KIA and MG are capturing the Indian market rapidly

- Market structures are being disrupted by new entrants. Competitive intensity in Indian PV market likely to increase further



New models offering alternatives to car ownership are gaining popularity

- New models like subscriptions are giving the consumers the ownership experience without committing to a long-term loan



- Used car market has seen a resilient growth of CAGR 6.2% compared to new cars with CAGR -0.2% for FY16-20

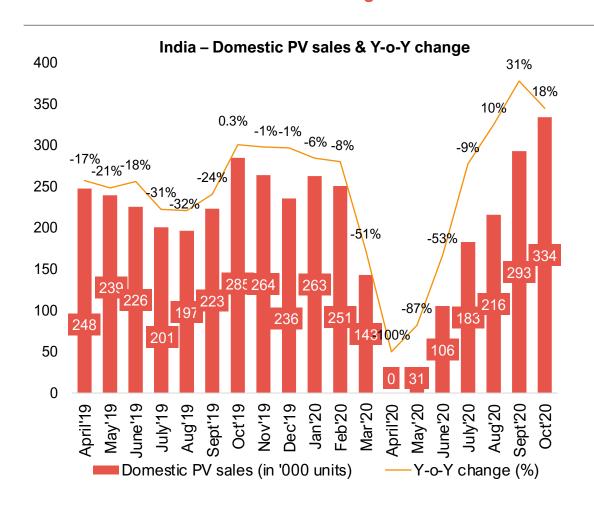


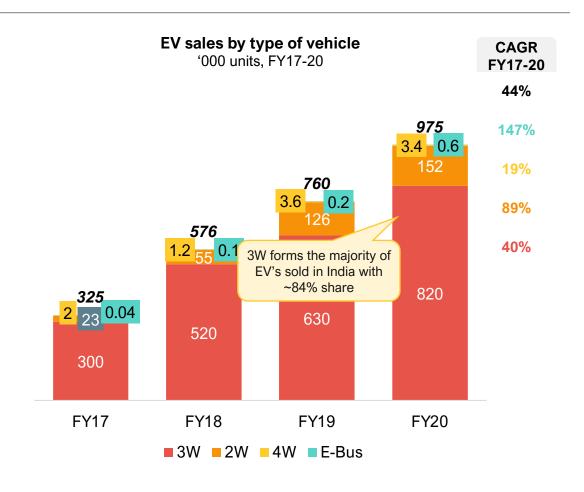
- Indian automobile market made successful transition to BS-VI rules despite the pandemic in 2020

Indian PV market has shown robust growth in the post-COVID world; growing adoption of EVs in the Indian market

Indian PV market has shown robust growth in last 2 months

EVs is seeing a growth of 44% with ~1M vehicles sold in 2020

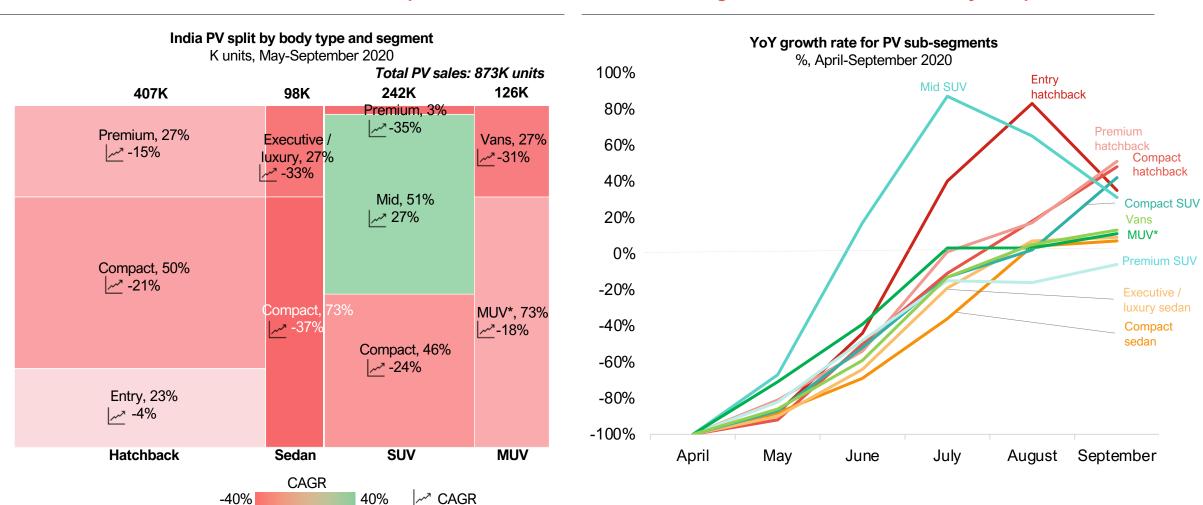




Mid-SUV segment shows fastest recovery in post-COVID world

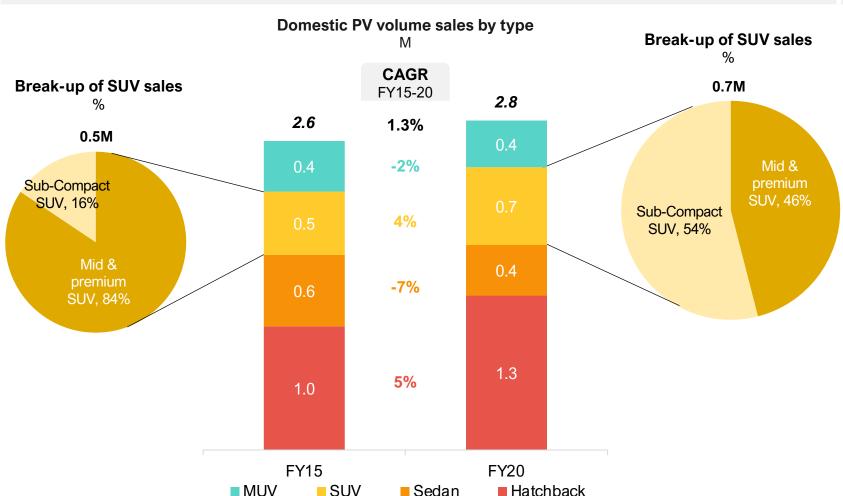
Market share for mid-SUV is maximum in post-COVID

Mid-SUV segment shows fastest recovery rate post-COVID



Sub-compact SUVs are gaining share rapidly





Sub-compact SUV has grown basis consumer behavior shift, etc.

Growth drivers for sub-compact SUV market:



Lower priced than mid & premium SUVs



Strong preference for cars with high ground clearance



Lower taxation (~30%) on cars shorter than 4 meters



Increased preference for SUVs



Higher boot space & seating capacity than cars with similar price points



Shift from sedan / hatchback to compact SUV due to increased safety & advanced features



Increased purchasing capability / disposable income



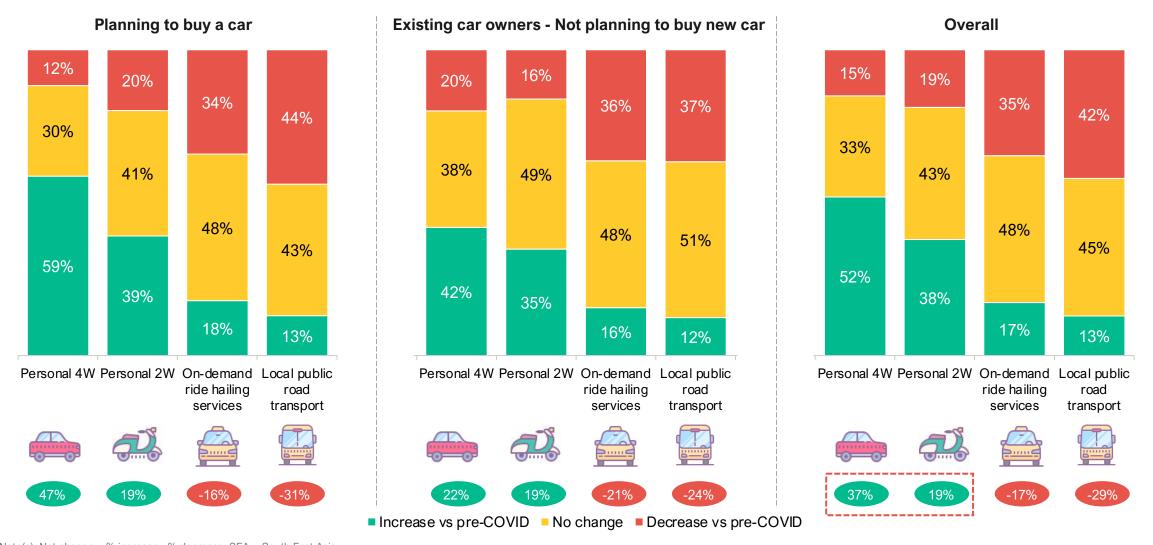
Easy access to car financing

Emergence of "futuristic digital dealerships"

Information gathering Co			ontact dealer & test drive Pu			rchase & documentation				Delivery	Aftersales service				
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	ch on types of cars bility and adoption in	Shortlisting few cars n India	a Test drive	Finalizino the car	_	Price negotiations	Fin	ancing		Documentation	Del	livery o vehicle		e Ongoing s requiren	
	Take recommendation from friends / family / colleagues	• ‡‡	 Understand about the required variant Personalized info 		•	Make final decision to purchase (compare	•		•	Schedule delivery of the vehicle	•		•	Reminders for services Booking slot for service	•
}	Search on the internet about cars (Google /social media / classifieds / company	- 2.8	to salesman regarding preferences to enable him to sell better	АРР	•	experience of test drives / clarify doubts) Negotiate price (interactive			•	Regular communication via app from the time of purchase	•		•	Pick-up & drop of the vehicle for service Vehicle status update	•
	websites) Compare features on classifieds	• ••	Schedule test drives	•		quotations on digital platforms / deals)	0		•	Delivery of the vehicle and updates		Þ	•	Options to get spare vehicle during servicing &	C
	Read reviews / inquire about the shortlist with friends / family / colleagues / salesman		 Pick-up vehicle and get assisted test drive 		•	Agree on the addons and accessories / benefits from the	0		٠	about the status of the vehicle Post-delivery feedback on initial usage / support required Chatbot / app interface to address future queries	•			delivery of spare vehicle (along with documentation)	
			AR / VR led feature display in dealerships	o _₹	•	deals Finance the purchase	•						•	Check / buy spare-parts online Predictive	•
	Talk to a few owners of the shortlisted cars	(Fire	Discussion with sales staff to clarify doubts	• 📜	•	Complete documentation	0	0008	•			Q.	•	maintenance for the vehicle based on auto IoT	•
ource(s)	: PGA Labs Analysis					fluence of technology Direct In-direct N	o influe	nce	Low	O O O O		High		© Praxis Global Alliance	6

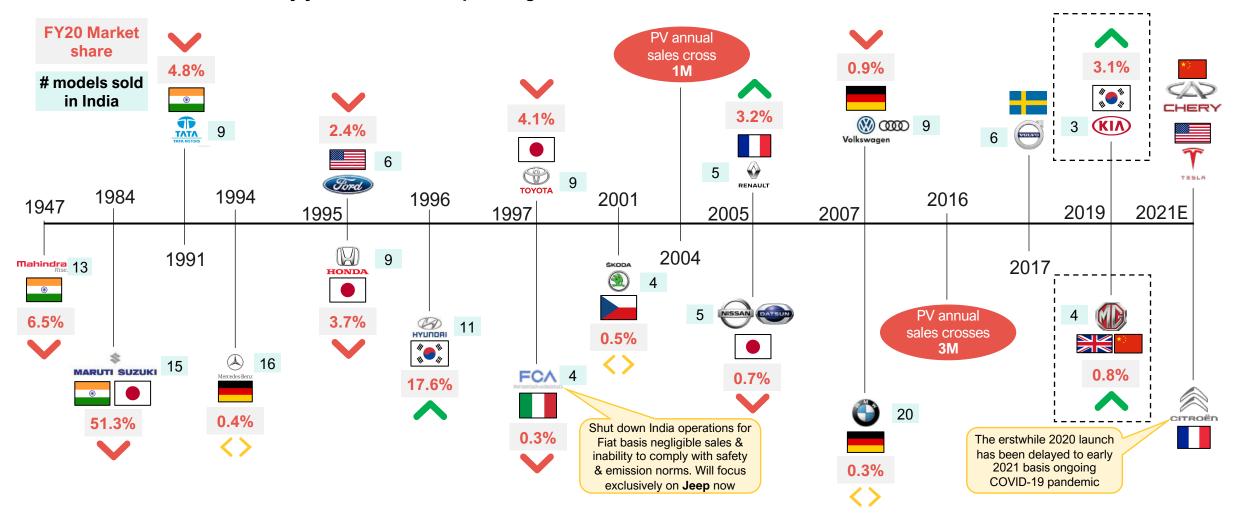
Increased preference for personal mobility will drive demand in the post-COVID world

Q. How will your use of various modes of commute change in the long term, post-COVID19 (once lockdown is relaxed)?



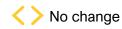
New entrants like Kia and MG are gaining share rapidly

OEM's entry year in the Indian passenger vehicle market and their domestic market share in FY20



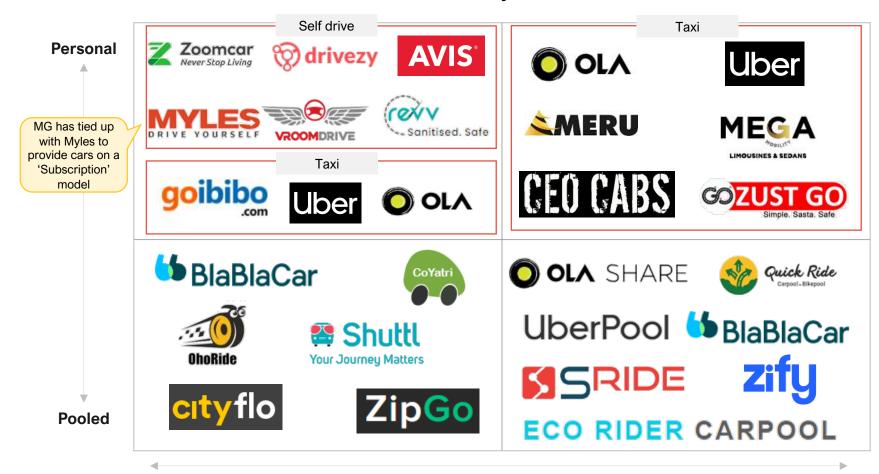






New models offering alternatives to car ownership are gaining popularity

Consumer mobility services in India



Planned / Long distance

Instant / Short distance

Key drivers



Economical at lower usage

Car ownership can be economically attractive only if the usage is above a threshold



Convenience

Alternative models offer mobilityas-a-service and free users from commitment, maintenance, parking etc. and do not necessitate having to drive



Eco-friendly

Congestion and pollution levels in cities are very high. Growing preference for 'sharing' economy and optimal usage of natural resources



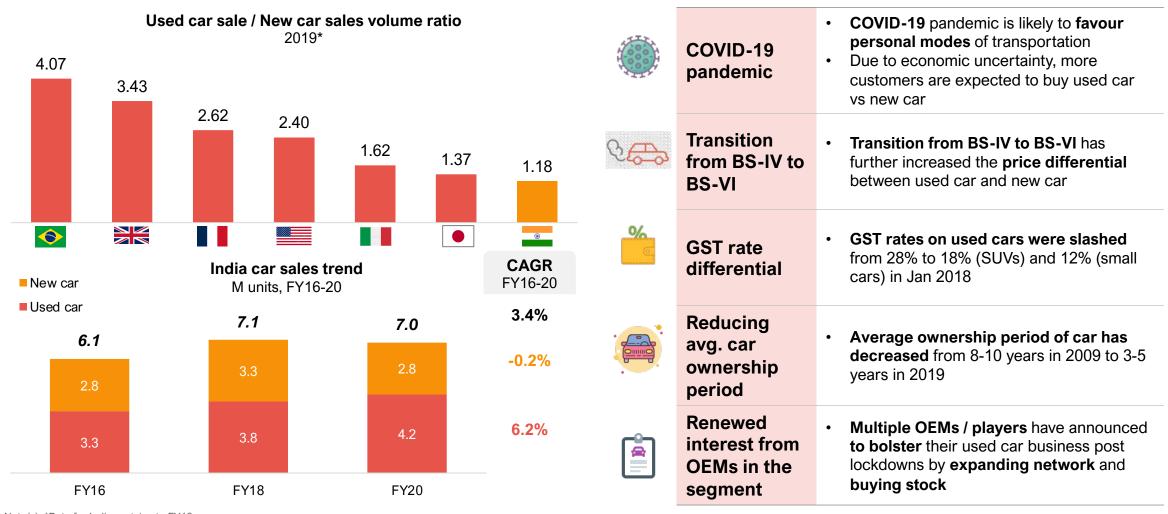
Technology

Smartphone penetration increased from 9% to 30% during 2013-18 while internet penetration increased from 15% to 35%

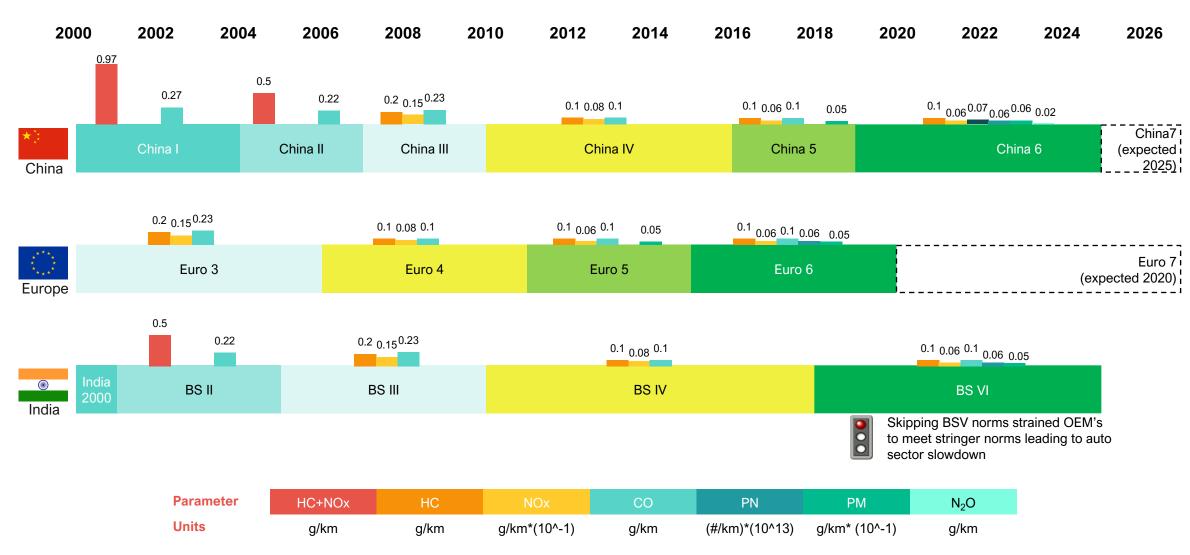
Used car sales in India has shown robust growth despite slowdown in new car sales

Used car market in India has high headroom for growth; it recorded resilient growth during FY16-20 despite slowdown

Multiple factors including COVID-19 are likely to boost used car sales



Successful transition towards cleaner fuel led by BS VI rules



Notes: Emission standards for Passenger cars with <6 occupants with petrol, direct injection engines. Year indicated is when the norm was first implemented in respective countries. Sources: Dieselnet, Transportpolicy.net, AVL, PGA Labs Analysis





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Consulting + Research + Data science + Talent



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We are thought leaders across



EVS



 PVs



CV



, 2W



Auto ancillaries



Mobility tech



Cutting-edge Automotive focused IP

Leadership



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Automotive Practice Director
Praxis Global Alliance

How we help our Automotive clients



Strategy & Transformation

Go-To-Market strategy, Growth & Portfolio strategy, Digital Transformation



Growth & Scale up

Network Planning and Expansion, Dealer Effectiveness, Adjacency Expansion, Aftersales and VAS revenue



Cost & Performance Excellence

Dealer & Supplier Base Development, Rationalization & Audits



Customer & Loyalty Experience

Customer Loyalty and NPS Improvement, Digital Dealerships and CX, Dealer Loyalty Improvement



Organization Productivity

Organization Diagnostic & People Value Creation, Attrition Defence

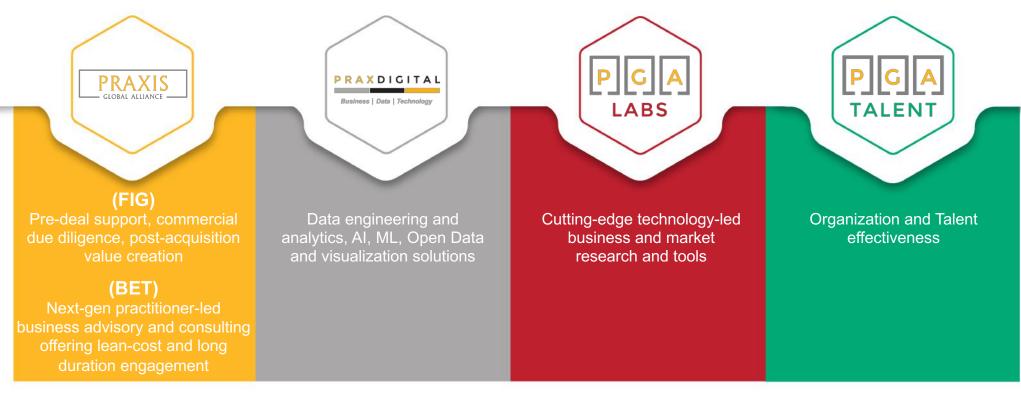


Investment Advisory

Commercial Due Diligence, Post Deal Value Creation, Exit Thesis

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We leverage technology deeply to enable higher ROI on your consulting and analytics spend

Connect with us - We will be happy to share perspectives



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